



Voicepath
Limited

ENVIRONMENTAL POLICY

AUTHOR:

TABLE OF CONTENTS

- 1.0 Document Control
 - 1.1 Amendment History
- 2.0 General Statement of Policy
- 3.0 Responsibilities
 - 3.1 Overall Responsibility
 - 3.2 Office Responsibility
- 4.0 Policy for Re-cycling
- 5.0 Policy for Reducing
- 6.0 Policy for Reusing
- 7.0 Environmental Impact
- 8.0 Method, Monitoring & Control

1.0 DOCUMENT CONTROL

1.1 Amendment History

Issue	Date	Amendments Made:
1	31/10/07	First Issue
2	21/09/09	3.2 Office responsibility;5.0 Policies for reusing
3	30/09/10	Add 7.0 Environmental Impact
4	31/10/11	Add 8.0 Method, Monitoring & Control
4	31/10/11	Insert a new paragraph 2 to 2.0
5	20/11/12	No changes
6	29/11/13	3.2 Added Office & Responsibility; logo change
7	03/11/14	3.2 Office address change
8	12/11/15	No changes
9	21/11/16	3.2 Responsibilities, 8.2 Method
9.1	09/11/17	No changes
9.2	01/09/18	3.2 Office Address change
10.0	31/10/19	3.2 changed responsibility; 8.2 updated Mobile & computer disposal
10.1	20/10/20	5.0 changed wording 8.2 changed paper policy
11	13/09/21	7.0 add environmental awareness training for operatives
12	08/09/22	8.2 update Office Methods & Policies
13	05/09/23	Update 3.2, add section 7.1 sustainability statement

2.0 GENERAL STATEMENT OF POLICY

Voicepath Limited is committed to reducing the harmful effects its operations have on the environment and will comply with all relevant environmental legislation and codes of practice. Voicepath will implement a program to raise awareness within the Company of environmental issues and make employees aware of its commitment to reducing, re-using, and recycling.

Protection of the environment is an integral aspect of all our operations. Voicepath pledges to work in partnership with our suppliers and our customers to develop product lines that enable our customers to take advantage of the latest low carbon solutions for their IP networks.

The allocation of duties for environmental matters and the particular arrangements which we will make to implement the policy are set out below.

The policy will be kept up to date, particularly as the business changes in nature and size. To ensure this, the policy, and the way in which it has operated will be reviewed every year.

3.0 RESPONSIBILITIES

3.1 Overall Responsibility

Overall responsibility for Environmental Policy in the company is that of:

Kathleen Leonard (Company Manager) in her absence this responsibility will be carried out by: Jonathan Sale (Director)

3.2 Responsibility

The following are responsible for this policy being carried out at company premises:

Paul Newbury – Stores/Site
Nadine Evans - Office
Voicepath Limited
The Warehouse
Bristol BS5 9EP

Mark Bennett Office/Site
Voicepath Ltd
The Old Dairy, Unit 8
Newquay, TR7 1RL

4.0 Policy for Re-cycling

The company will ensure, so far as is reasonably practicable

- a program of recycling of paper and cardboard at each office location
- a program of recycling cardboard, scrap cable & wooden cable drums
- a program of recycling computers, mobile phones, and printer cartridges
- a program for returning WEEE materials back to manufacturer for disposal

5.0 Policy for Reducing

The company will ensure, so far as reasonably practicable

- where practicable allow office-based employees to work from home
- deploy an editable & signable pdf application
- request employees not print documents whenever possible
- revise purchasing to operate under a paperless system
- continue Cornwall Office paperless office practices
- continue Bristol Office paperless office practices

6.0 Policy for Reusing

The company will ensure, so far as reasonably practicable

- request employees re-use scrap paper for written notes
- require purchasing to order re-used ink cartridges when possible

7.0 Environmental Impact

The company will ensure, so far as reasonably practicable

- We will use safe and sustainable energy sources to meet our needs
- We will consider the environmental impacts of our products at all stages of their life cycle – from design to manufacturing, customer use and finally disposal
- We will work with our suppliers to ensure they recognise and reduce the environmental impact of their products and transportation through a quality purchasing policy
- We will ensure that any products used or derived from wildlife, such as timber and plants, are from sustainable sources, and comply with EU and international trading rules.
- We will minimise waste, especially hazardous waste, in all our operations and product development and will dispose of all waste through safe and responsible methods
- We will include environmental awareness training for our operatives and encourage the implementation by all company staff of sound environmental practices

7.1 Sustainability

The company is committed to Net Zero by 2050

- We will endeavour to train employees in environmental awareness & sustainability
- We will commit to adopting and applying PPN_0621 by end of 2024

8.0 Method, Monitoring & Control

8.1 SITE: METHOD & POLICIES

Control and Receipt of Materials, Equipment, etc.

- A suitable storage area on site should be agreed with the client. All deliveries should be to an agreed schedule and arrangements made with the Authority for access and unloading
- Removal of all redundant packaging will be the responsibility of Voicepath's Lead Engineer
- The materials/equipment will at no time be left in a dangerous or inconvenient location to cause the client/safety officer any concern

Site Protocol

- All operatives will be courteous and attentive to the client and other third-party suppliers at all times
- The use of radios, cassettes or other items are not necessary to the contract and are likely to cause the client distress, therefore they are prohibited unless prior permission is granted from the Client
- Unnecessary noise or the use of bad language such as to cause the client distress will not be tolerated

Environmental Care

- The client's environment will be protected with dust sheets, barriers, etc.
- The working areas will be left clean and tidy at all times
- Noise will be minimised, or activities involving noise such as drilling will be carried out to the client's best advantage and within the terms of the contract.
- Escape routes will not be blocked or restricted unless other means of escape is agreed with the Client. A very short-term interruption of access ways and escape routes may be necessary but working equipment / deliveries are to be kept to a minimum and working area is **not** to be left unattended

Waste

- All waste from site to be removed from site for transfer to VP authorized waste carrier
- All cardboard packaging & redundant copper cabling will be collected and recycled
- Lead engineer to separate and store securely all on-site waste and recyclable waste
- Lead engineer will be responsible for the removal of all VP generated waste and recyclables from Client's site
- Wooden cable drums and excess materials should be returned as soon as possible to the supplier
- Operations Manager or Team Leader to spot check site waste procedures during site visits
- Redundant tool batteries to be brought back to office for recycling

8.2 OFFICE: METHOD & POLICIES

Paper

- Redundant office paper, cardboard packaging, plastic to be recycled in the mixed Viridor waste bin at each office
- Not print emails or reports unless necessary
- All job-related documents should be produced electronically and saved on the server
- Use scrap paper for written notes
- All files to be stored and transmitted electronically unless there is a specific requirement to produce a hard copy

Toner & Inject cartridges

- All used toner and inkjet cartridges to be collected at each office for recycling. When 10 units have been collected a pickup will be arranged with Office Green
- Any unused ink cartridges to be recycled for charity in the Office Green charity bag

Batteries

- All expired batteries to be placed in ERP boxes at each office and when full taken to Staples or TK Max for recycling

Fluorescent Light Tubes

- All expired fluorescent tubes to be placed in disposal box for collection by a licensed waste professional

Mobile Phones

- All redundant mobile phones to be collected and arrangements made for Office Green to pick up for recycling

Laptops & Towers

- Redundant hardware will be disposed of by a company that has an environmental license, will issue WEEE documentation, and will erase data to recognized standards

8.3 MONITORING & CONTROL

Site Supervisors

- Monitor waste disposal procedures on each job site at least weekly
- VP site induction at the start of each job which is to include waste management storage and disposal
- Toolbox talk on environment & waste if job is longer than 2 weeks
- Ensure waste and recyclables are being properly disposed of by engineers
- Report monthly to management any non-conformance

Office Manager

- Insure supply of battery collection boxes from European Recycling Platform (ERP)
- Utilise Recycle Now website for recycle drop off locations
- Monitor disposal of office waste
- Report monthly to management any non-conformance

Management

- Review non-conformance reports quarterly
- Review procedures annually